

Customer information in accordance with Article 45 of the VAG

Helsana employees

Personal details of customer advisor
Surname, first name
Helsana Insurance Company Ltd
Postcode, Town/City

As a customer advisor employed by Helsana Supplementary Insurances Ltd, I am at liberty to propose insurance products from the following insurance companies to you:

Insurer *	Insurance line
Helsana Supplementary Insurances Ltd Zürichstrasse 130 8600 Dübendorf	Personal insurance: – Supplementary healthcare insurance, – Supplementary hospital insurance
Helsana Accidents Ltd. Zürichstrasse 130 8600 Dübendorf	Financial security: – Daily allowance insurance, – Capital insurance Supplementary accident insurance
Helsana Rechtsschutz AG Entfelderstrasse 2 5001 Aarau	Legal expenses insurance
European Travel Insurance Co. Ltd Steingraben 28 4051 Basel	Personal insurance: – Medical expenses insurance for foreign visitors in the event of illness/accident in Switzerland Property insurance: – Pet insurance for dogs and cats
Solida Versicherungen AG Saumackerstr. 35 8048 Zurich	Financial coverage: – Capital insurance in the event of death or disability as the result of accident (PREVEA Accident) – Group insurance contract
Helvetia Schweizerische Lebensversicherungsgesellschaft AG St. Alban-Anlage 26 4002 Basel	Financial coverage: – Capital insurance in the event of death or disability due to illness (PREVEA Illness) – Group life insurance contract
PAX Aeschenplatz 13 4002 Basel	Life insurance: – Private pension schemes

* Helsana Insurance Company Ltd has concluded cooperation, group insurance and intermediary contracts with the insurance companies listed above. The individual insurers, as well as Helsana Insurance Company Ltd, may be held directly liable for any errors or inaccurate information contained in the advice I provide. In the case of group insurance contracts, the direct liability applies only with respect to Helsana Supplementary Insurances Ltd.

A cooperative agreement exists between Helsana Supplementary Insurances Ltd and Helsana Rechtsschutz AG as follows: in addition to arranging insurance contracts, Helsana Supplementary Insurances Ltd also assumes responsibility for the provision of information to insured persons, the administration of information relating to said insured persons, standardised underwriting within the framework of any specifications set out by Helsana Rechtsschutz AG, policy administration, premium collection (dunning) and portfolio reporting to Helsana Rechtsschutz AG..

Data protection/confidentiality

The personal information we obtain from you is used for advisory purposes and to process your application for insurance. In addition to the insurance advisor, those insurance companies from which a quote was specifically requested will acquire knowledge of this information. Following the conclusion of an insurance contract the data will be processed in accordance with the provisions of the respective insurer.

Data processing is carried out in line with the Data Protection Act. Your personal data will not be passed on to third parties. Contractual partners, members of the Helsana Group and Helsana Investment Ltd are not deemed to be third parties.

This personal data will only be processed and stored for as long as required by statutory and contractual provisions, and will be deleted thereafter. By law you have the right to obtain information on the processing of your data from the insurer, in accordance with Art. 25 et seqq. of the Data Protection Act (DSG).

Training and continuing education

If you would like to find out about my training and continuing education in the field of insurance, you can search for my name in the public register of the Swiss Vocational Training Association for the Insurance Industry (VBV) at register.vbv.ch/?lang=de.

